

ABSTRACT

Quality of powder coatings has been defined as: powder which conforms to agreed upon performance standards.

Quality products can be assured by using the three C's: cooperation, communication and coordination.

The finished powder should be checked upon delivery, sprayed and evaluated as a cured film.

It is important to remember that maintaining a dialog between supplier and consumer is essential to achieving quality powder coatings.

INTRODUCTION

What is Quality?

Quality can be defined as: conforming to agreed upon performance standards.

Quality products can be assured by:

Cooperation
Communication
Coordination

Cooperation:

Joint action towards a common goal.

Do not have hidden agendas.

Let your supplier work with you to achieve success.

Communication:

Convey knowledge of; tell's one's thoughts.

Define the performance properties required to meet your needs. (Be honest.)

Understand . . . every coating's formulation is a compromise. To get certain properties optimized, others will be decreased.

What is really important for the success of the product?